

Digital Dispatcher: Scale Logistics Without Linear Headcount Growth

- AI-Agent Platform
- Logistics Automation
- Expertise Digitization

80%

Routine Tasks Automated

5:1

Dispatcher Efficiency Ratio

Real-time Days

Anomaly & SLA Monitoring

Time to First Results

Compliance & Security

Enterprise-grade data protection

- Secure on-premise or cloud deployment options
- Encrypted processing of screen and chat logs
- GDPR-compliant data handling and anonymization
- Comprehensive audit trails for every AI action

Direct Developer Support

- ✓ RESTful APIs for seamless TMS and WMS integration
- ✓ Highly configurable SLA and escalation parameters
- ✓ Direct channel to platform technical architects
- ✓ Support for continuous AI model fine-tuning

Standard Automation vs. Digital Dispatcher

Feature	Rule-Based Bots	Digital Dispatcher
Scaling Model	Linear headcount growth	Non-linear AI scalability
Knowledge Source	Rigid manually coded rules	Digitized screen expertise
Context Awareness	Fragmented, ignores history	Deep reasoning and context
Implementation	Months of custom development	Pre-built scenarios in days